

# The Human Race 2024 Terms and Conditions

As a registered The Human Race fundraiser, you must adhere to the following terms and conditions. Failure to conduct third party fundraising activities in accordance with these terms and conditions may result in you being de-registered as an Australian Red Cross fundraiser and prevented from conducting further third-party fundraising activities on behalf of Australian Red Cross.

## **Definitions**

- "Advertisers" means third party operated websites.
- "Confirmation or Registration" means the email or notification you receive upon registering as Registered Fundraiser. This confirmation authorises you, as a Registered Fundraiser, to undertake a fundraising event/s for Australian Red Cross.
- **"Event Websites/Websites"** means the online information portal for The Human Race at or www.thehumanrace.org.au
- **"Fundraising Event"** includes any The Human Race fundraising activity or activities undertaken during the campaign. Doorknocking and telephone fundraising are not authorised events or activities for the purposes of the The Human Race campaign.
- "Fundraiser/Fundraising/Fundraising Event" means the act of holding an event or activity with the intention of raising funds for Australian Red Cross. A fundraising event may be referred to as a fundraising activity.
- **"Fundraiser Welcome Kit"** means the promotional material provided to a Registered Fundraiser to use in planning and running their fundraising event or activity for Australian Red Cross.
- "Linked Sites" means third party operated hyperlinks.
- "Online Fundraising Page" means the fundraising page with a unique URL provided to the Registered Fundraiser at registration for the purpose of collecting donations for Australian Red Cross during The Human Race campaign period.
- "Register/Registering/Registered" means completing the The Human Race registration form by registering as a Host online at www.thehumanrace.org.au
- "Registered Fundraiser" means a person who has completed in full the The Human Race registration form.
- "The Human Race Period" means Wednesday, 1 March 2023 to Sunday, 30 April 2023.
- "Supporter" means a person who agrees to help a Registered Fundraiser with their event, either financially or in-kind.
- "The Human Race" is the alternative name for Australian Red Cross Calling, a national Australian Red Cross fundraising campaign.



"We / Australian Red Cross / Australian Red Cross / Australian Red Cross Humanitarian Division / Promoter" means Australian Red Cross Society ABN 50 169 561 394. Address: 23-47 Villiers Street North Melbourne, VIC 3051, Phone: 03 9345 1800: <a href="https://www.redcross.org.au">www.redcross.org.au</a>. Charity Mail Number: 10100009.

"You/Your/Registered Fundraiser" means the person who has completed the online registration process to conduct a fundraising event for The Human Race at <a href="https://www.thehumanrace.org.au">www.thehumanrace.org.au</a> or who has provided their details to a Australian Red Cross representative over the telephone.

## **Important Dates**

The official The Human Race Period is Friday, 1 March 2024 to Tuesday, 30 April 2024.

Registered Fundraisers are authorised to run Fundraising Events for The Human Race between Thursday, 30 November 2023 to Tuesday, 30 April 2024.

The prize draw will occur on Friday 10 May 2024.

## **Funds**

- 1. The beneficiary for this campaign is the Australian Red Cross Humanitarian Division (Australian Red Cross) (no funds raised from this campaign will go to Australian Red Cross Lifeblood).
- 2. The beneficiary for this campaign is Australian Red Cross Humanitarian Services and funds raised will be used by Australian Red Cross to undertake its humanitarian work and functions; no funds raised from this campaign will go to Australian Red Cross Lifeblood.
- 3. The Intent of this campaign is to use the funds raised for any activity undertaken by Australian Red Cross that has a charitable purpose; the funds may be provided for use in connection with any specific program, service or offering at the sole discretion of Australian Red Cross, this may include: [add bullet points].
- 4. No more than 10% of funds raised will be used for costs associated with the overall operational capacity of Australian Red Cross for example, receipting donations, IT costs, costs to send the money overseas and overheads. Any interest earned on donations will be applied back into campaign funds.
- 5. Donors who make a donation of \$2 or more through one of our websites will be automatically issued with a receipt by email at the time of making their donation. Donors who make a donation of \$2 or more, other than through our websites, must be issued with a receipt by the Registered Fundraiser if requested.

# Registration

- 6. You must be a Registered Fundraiser to conduct or host a third-party Fundraising Event or activity as part of The Human Race. This is required by law in most States and Territories in Australia and is a requirement of fundraising for Australian Red Cross.
- 7. Registrations can be made via phone **1800 AUSTRALIAN RED CROSS (733 276)** or online at www.thehumanrace.org.au.
- 8. www.thehumanrace.org.au is owned and operated by a third party.
- 9. Australian Red Cross manages The Human Race on behalf of all state-based Australian Red Cross offices and branches.
- 10. Australian Red Cross will not accept registrations from people residing in a country outside of Australia.



11. People residing outside Australia can make online donations or sponsor a friend in Australia who is taking part in The Human Race.

## Responsibilities of Registered Fundraisers

- 12. The person whose name appears on the registration form and the Confirmation of Registration will be the Registered Fundraiser, which makes them solely accountable for managing the Fundraising Event in an appropriate and responsible way. This includes deciding on the event date, venue, activity and any costs in running the event. The Registered Fundraiser must notify Australian Red Cross of any changes to their Fundraising Event in advance and must only fundraise for the period of time authorised by Australian Red Cross.
- 13. The The Human Race Period is 1 March 2024 to 30 April 2024.
- 14. You may register on the website to become a Registered Fundraiser from 30 November 2023.
- 15. You are authorised by Australian Red Cross to undertake fundraising activities as a Registered Fundraiser from the date identified in your Confirmation of Registration to the end of The Human Race Period on 30 April 2024.
- 16. You must disclose any previous criminal convictions to Australian Red Cross when you register (although these won't prevent you from being able to organise an activity for us, they will be taken into account when assessing the suitability of the activity and yourself as the organiser) and you must disclose any criminal charges brought against you during the period you are authorised to fundraise for Australian Red Cross by calling 1800 AUSTRALIAN RED CROSS (733 276) or emailing contactus@redcross.org.au. Failure to notify us of any previous criminal convictions may result in further investigation towards yourself and your fundraising activity or refusal for authority to fundraise on Australian Red Cross' behalf.
- 17. Australian Red Cross will provide Registered Fundraisers with a Fundraiser Welcome Kit by email upon successful completion of the registration process. This will include, but is not limited to, your Confirmation of Registration, which is your authority to fundraise, and downloadable resources to promote your fundraising and assist with your Fundraising Event.
- 18. Registered Fundraisers are not authorised to fundraise for The Human Race until they receive their Confirmation of Registration to fundraise. For enquiries relating to the registration process, please call 1800 AUSTRALIAN RED CROSS (733 276) between 8am-8pm AEDT (Monday to Friday) and 9am to 5pm AEDT (Saturday and Sunday).
- 19. Registered Fundraisers must carry and/or have immediate access to their Confirmation of Registration at all times when fundraising. Registered Fundraisers must allow a public official to inspect their Confirmation of Registration to fundraise on request.
- 20. Registered Fundraisers agree to pay all costs involved with running their Fundraising Event. Fundraising Event costs are at the discretion of the Registered Fundraiser. Australian Red Cross will not reimburse any person/s for any associated Fundraising Event costs.
- 21. The Registered Fundraiser must keep records of income and expenditure and may deduct any essential costs of organising the Fundraising Event, as long as they are documented with receipts, and are fair and reasonable (e.g., you may deduct costs such as catering, venue or equipment hire). Generally, Australian Red Cross recommends that your cost of fundraising is less than 30% of the funds raised.
- 22. The Registered Fundraiser must comply with relevant legislation in your State or Territory, this included conducting activities in line with the relevant state and territory COVID-19 health guidelines (where applicable).
- 23. Registered Fundraisers need to comply with all applicable fundraising or gaming legislation or regulations in your State or Territory. You may be responsible for organising permits, licenses, insurance or authority to fundraise where necessary for fundraising activities such as raffles or competitions. This information will be available from your state government or local council and



obtaining these permits is the responsibility of the Fundraiser and not Australian Red Cross. For all gaming, trading, racing, licensing, promotional and fundraising requirements, please check legislation by contacting your nearest office:

#### ACT

Gambling and Racing Commission www.gamblingandracing.act.gov.au PH: 02 6207 0359

#### **NSW**

Office of Liquor, Gaming and Racing www.liquorandgaming.nsw.gov.au

PH: 02 9995 0330

#### NT

Department of Industry, Tourism and Trade https://nt.gov.au/industry/gambling

PH: 08 8999 5511

## QLD

Office of Liquor and Gaming Regulation www.business.qld.gov.au/industry/liquorgaming

PH: 137 468

#### SA

Office of the Liquor and Gambling Commissioner

www.cbs.sa.gov.au PH: 131 882

## TAS

Department of Treasury and Finance (Liquor and Gaming Commission)

www.treasury.tas.gov.au/liquor-and-gaming

PH: 03 6166 4444

#### VIC

Victorian Gambling and Casino Control Commission

www.vgccc.vic.gov.au PH 1300 182 457

#### WA

Department of Local Government, Sport and Cultural Industries www.dlgsc.wa.gov.au PH 08 9425 1888

- 24. The Registered Fundraiser must securely keep all the funds raised by the Fundraising Event. Full records of the amount raised, along with the funds, need to be securely deposited into the Australian Red Cross bank account within 14 days after your Event takes place or by **Tuesday 30 April 2024**, whichever date occurs first. Visit www.thehumanrace.org.au, call 1800 AUSTRALIAN RED CROSS (733 276) or email contactus@redcross.org.au for more information on how to deposit money.
- 25. Donors who make a donation of \$2 or more through one of our websites will be automatically issued with a receipt by email at the time of making their donation. Donors who make a donation of \$2 or more, other than through our websites, must be issued with a receipt by the Registered Fundraiser if requested.
- 26. The Registered Fundraiser must ensure Australian Red Cross is clearly identified as the beneficiary of the funds raised. Where possible, the Registered Fundraiser must detail the amount or proportion of funds raised that will be donated to Australian Red Cross.
- 27. The Registered Fundraiser must not approach the general public with door to door, street or telephone collections as part of the Fundraising Event.

# **Liability and Child Protection**

- 28. Australian Red Cross accepts no responsibility for any loss or damage, liability or injury (including without limitation any aggravation of an existing medical condition), occupational, health, safety and welfare claims arising from any Fundraising Event. It is the responsibility of the Registered Fundraiser to ensure the safety of themselves and any attendees of their Fundraising Event, including providing first aid services if they are needed. Registered Fundraisers are responsible for obtaining and maintaining any appropriate insurance for their Fundraising Event, including public liability insurance.
- 29. Australian Red Cross accepts no responsibility for any loss, liability or injury, occupational, health, safety and welfare claims arising from any Fundraising Event. It is the responsibility of the



- Registered Fundraiser to ensure the safety of themselves and any attendees of their Fundraising Event, including providing first aid services if they are needed. Registered Fundraisers are responsible for obtaining and maintaining any appropriate insurance for their Fundraising Event, including public liability insurance.
- 30. Australian Red Cross' public liability insurance does not cover people who choose to fundraise on our behalf. We are not liable for assessing or managing any risks associated with the Fundraising Event you are organising.
- 31. You agree to release to Australian Red Cross to the fullest extent permissible under law for all claims and demands of any kind associated with the Fundraising Event, and indemnify Australian Red Cross for all liability or costs that may arise in respect to any damage, loss or injury occurring to any person in any way associated with the activity caused by Your breach of these responsibilities or negligence.
- 32. Australian Red Cross is a child safe organisation and therefore has a **Child Protection Policy**, in respect of persons who have contact with children in the course of their work for Australian Red Cross. This includes all Registered Fundraisers for The Human Race. It is therefore a mandatory requirement that before you start fundraising, you have read and agreed to Australian Red Cross' Child Protection Code of Conduct. Please **read your copy here**.
- 33. Organisations including community groups and schools registered to fundraise for The Human Race are responsible for the safety and welfare of all children under the age of 18 years who are fundraising with that school or community group on behalf of Australian Red Cross. Those organisations must ensure that they provide the children with appropriate safety guidelines and make them aware of the safety requirements set out in these Terms and Conditions.
- 34. Australian Red Cross' public liability insurance does not cover Registered Fundraisers who are running Events of their own. We are not liable for assessing or managing any risks of fundraising Events run by external parties.
- 35. If you are a child under 16 years of age and a fundraiser for The Human Race you must have the written permission of your parent or guardian to register as a Registered Fundraiser, and you must be accompanied by a parent, guardian or responsible adult when conducting fundraising activities (i.e., a teacher).
- 36. If you are an adult accompanying a child fundraiser for The Human Race you cannot accompany more than 6 children and must ensure that any child fundraiser:
  - Is able to contact their parents at all times.
  - Is not required to lift or carry anything that could cause them injury.
  - Receives appropriate and sufficiently nutritious food and drinking water at all times.
  - Has access to toilet, handwashing and hand-drying facilities.
  - Is not subjected to anything that could put their physical or emotional well-being at risk.
- 37. You agree to release Australian Red Cross to the fullest extent permissible under law for all claims and demands of any kind associated with the activity, and indemnify Australian Red Cross for all liability or costs that may arise in respect to any damage, loss or injury occurring to any person in any way associated with the activity caused by your breach of these responsibilities or negligence.

# Intellectual Property and Emblem and Logo Use

38. Registered Fundraisers acknowledge and agree that the Australian Red Cross emblem – a Australian Red Cross on a white background – is a symbol of protection (protective use) and of membership of the International Australian Red Cross and Red Crescent Movement (indicative use). In times of armed conflict, it is the visible sign of the protection conferred by the Geneva Conventions on the victims and on those who come to their aid; in peacetime it shows that a person or object is linked to the International Australian Red Cross and Red Crescent Movement,



- of which the International Committee of the Australian Red Cross (ICRC) is the founding body. The emblem is also a symbol of the Movement's seven Fundamental Principles: humanity, impartiality, neutrality, independence, voluntary service, unity and universality.
- 39. Registered Fundraisers and Supporters must not use the Australian Red Cross logo or Australian Red Cross emblem to advertise or conduct the Fundraising Event except in accordance with the materials (if any) provided to you by Australian Red Cross. **Unauthorised use of the Australian Red Cross emblem may constitute a criminal offence under the Geneva Conventions Act 1957.** You must not do anything which might bring Australian Red Cross, the Australian Red Cross emblem, or the Australian Red Cross Red Crescent movement into disrepute, or which might tarnish the prestige or reduce respect for the Australian Red Cross emblem. For more information on the Australian Red Cross emblem, please visit www.redcross.org.au.
- 40. In promoting and running your Fundraising Event you may use:
  - the equipment and other materials provided in your Fundraiser Welcome Kit (where applicable); and
  - the resources downloadable on www.thehumanrace.org.au
  - Australian Red Cross' name and The Human Race name
- 41. In promoting and running your Fundraising Event you **must <u>not</u> use** the Australian Red Cross logo, the The Human Race logo or the images or text on the <a href="https://www.redcross.org.au">www.redcross.org.au</a>, <a href="https://www.thehumanrace.org.au">www.thehumanrace.org.au</a> unless you have Australian Red Cross' prior written permission.
- 42. Australian Red Cross owns the intellectual property in all materials relating to The Human Race, including our website content and materials provided in the Fundraiser Welcome Kit. These materials are provided to you for use during the The Human Race campaign only and you must not publish or distribute these materials for your own commercial purpose without permission from Australian Red Cross.

## **Event Websites and Linked Sites**

- 43. Upon entering <a href="https://www.redcross.org.au">www.redcross.org.au</a> or <a href="https://www.redcross.org.au">www.redcross.org.au</a> or <a href="https://www.redcross.org.au</a> or <a href="https://wwww.redcross.org.au</a> or <a href="https://www.redcross.org.au</a> or <a hr
- 44. The Event Websites are run by Australian Red Cross for this event only. Content may change but the site/s will remain dedicated to The Human Race fundraising only.
- 45. The content of <a href="https://www.redcross.org.au">www.redcross.org.au</a> and <a href="https://www.thehumanrace.org.au</a> such as text, graphics, images and names ("Material") is protected by Australian copyright law. Unauthorised use of the Material may violate these copyright laws.
- 46. Australian Red Cross does not warrant that <a href="www.thehumanrace.org.au">www.thehumanrace.org.au</a> will operate error-free, nor that its servers are free of computer viruses and other harmful data or code components. Nor do we warrant that it will be able to prevent any illegal, harmful or inappropriate use, modification or alteration of content. If your use of an Event Websites results in the need for servicing or replacing equipment or data, Australian Red Cross cannot be held liable for any associated cost.
- 47. The Event Websites may contain embedded hyperlinks or referral buttons to websites operated by third parties or their licensees or contractors ("Advertisers"). Any claims by Advertisers are not recommendations or endorsements by us or a list of third-party advertisers endorsed by Australian Red Cross.
- 48. The Event Websites contain hyperlinks and other pointers to internet websites operated by third parties ("Linked Sites"). The Linked Sites are not under our control, and we are not responsible for the content of any Linked Site, or any hyperlink contained in a Linked Site.
- 49. Linked Sites that we recommend the use of for The Human Race include Facebook; Google; Twitter; Tik Tok, Linked In; You Tube, Pinterest, Instagram. Other Linked Sites that appear on



www.redcross.org.au or www.thehumanrace.org.au might not be authorised by Australian Red Cross.

- 50. Your use of a Linked Site is subject to the Terms and Conditions of that site in addition to the Terms and Conditions on www.thehumanrace.org.au
- 51. Australian Red Cross does not and cannot be involved in your interaction with Linked Sites and Advertisers. In the event that you have a dispute with one or more Linked Sites or Advertisers, to the extent permitted by law, Australian Red Cross is exempt from liability for any claims, demands or damages arising out of or in any way connected with online disputes.

### The Human Race 2024 Prize Draw Promotion Terms and Conditions

- 52. There are fifteen (15) Prize Draw Promotions:
  - a. \$24 in 24 hours
  - b. \$48 in 48 hours
  - c. Create a team
  - d. Raise \$250
  - e. Raise \$500
  - f. Raise \$750
  - g. Raise \$1,000
  - h. Raise \$5,000
  - i. Raise \$25,000
  - j. Self-Donate
  - k. Team Captain
  - I. Survey Prize
  - m. #1 Human FundRacer
  - n. Best-dressed Prize
- 53. Australian Red Cross is the Promoter of the Prize Draw Promotion.
- 54. The Prize Draw Promotion Open Date for prizes a. to m. is 30 November 2023.
- 55. The Prize Draw Promotion Close Date for prizes a. to m is 30 April 2024.
- 56. The Prize Draw has fifteen (15) prize categories (listed from a. to m. above) for The Human Race with a total prize pool value of up to \$15,000.00.
- 57. Entry into Prize Draw for prize a. \$24 in 24 hours:
- 2024. 57.1 The '\$24 in 24 hours' Prize Draw Promotion Open Date is 12am Friday 1st of March
- The '\$24 in 24 hours' Prize Draw Promotion Close Date is 12am Sunday 31 March
- 57.3 The '\$24 in 24 hours' Prize value is up to \$50.00. The Registered Fundraiser gains one entry into this prize draw by raising one (1) donation of at least \$24 within a set 24-hour period in March 2024.
- 57.4 Entry into the '\$24 in 24 hours' Prize Draw Promotion, including all prize categories and draws, is dependent on how much you, as the Registered Fundraiser, raise from fundraising activities on your Online Fundraising Page during The Human Race campaign period.
  - 57.5 Australian Red Cross is the Promoter of the '\$24 in 24 hours' Prize Draw Promotion.
- 58. Entry into Prize Draw for prize b. \$48 in 48 hours:
- 58.1 The '\$48 in 48 hours' Prize Draw Promotion Open Date is 12am Friday 1st of March 2024.



- 58.2 The '\$48 in 48 hours' Prize Draw Promotion Close Date is 12am Sunday 31 March 2024.
- 58.3 The '\$48 in 48 hours' Prize value is up to \$100.00. The Registered Fundraiser gains one entry into this prize draw by raising one (1) donation of at least \$48 within a set 48-hour period in March 2024.
- 58.4 Entry into the '\$48 in 48 hours' Prize Draw Promotion, including all prize categories and draws, is dependent on how much you, as the Registered Fundraiser, raise from fundraising activities on your Online Fundraising Page during The Human Race campaign period.
- 59. Entry into Prize c. 'Create a Team' Prize Draw Promotion:
- 59.1 The 'Create a Team' Prize is one (1) Ticketek gift voucher valued at \$200.00. Entry into this prize draw requires the Registered Fundraiser to nominate a friend to join The Human Race during The Human Race campaign period.
- 60. Entry into Prize d. 'Raise \$250'.
- 60.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$250.00 on (your) Online Fundraising Page during The Human Race campaign period.
- 60.2 The 'Raise \$250' Prize is one (1) pair of JBL Reflect mini nois cancelling earbuds valued at up to \$250.00.
- 61. Entry into Prize e. 'Raise \$500'.
- 61.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$500.00 on (your) Online Fundraising Page during The Human Race campaign period.
  - 61.2 The 'Raise \$500' Prize is one (1) Airbnb gift voucher valued at \$300.
  - 62. Entry into Prize f. 'Raise \$750'.
- 62.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$750.00 on (your) Online Fundraising Page during The Human Race campaign period.
  - 62.2 The 'Raise \$750' Prize is one (1) Decathlon gift voucher valued at \$350.00.
- 63. Entry into Prize g. 'Raise \$1,000'.
- 63.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$1,000.00 on (your) Online Fundraising Page during The Human Race campaign period.
  - 63.2 The 'Raise \$1,000' Prize is one (1) Marley Spoon gift voucher valued at \$400.00.
- 64. Entry into Prize h. 'Raise \$5,000'.
- 64.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$5,000.00 on (your) Online Fundraising Page during The Human Race campaign period.
- 64.2 The 'Raise \$5,000' Prize is one (1) Flight Centre Travel Group gift voucher valued at \$2,000.00.
- 65. Entry into Prize i. 'Raise \$25,000'.
- 65.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by raising \$25,000.00 on (your) Online Team Fundraising Page during The Human Race campaign period.
- 65.2 The 'Raise \$25,000' Prize is one (1) Flight Centre Travel Group gift voucher valued at \$3,000.00.
- 66. Entry into Prize j. 'Self-Donate'.
- 66.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by making a self-donation to (your) Online Fundraising Page of at least \$1 during The Human Race campaign period.



- 66.2 The 'Self-Donate' Prize is one (1) Rebel Sport gift voucher valued at \$250.00.
- 67. Entry into Prize k. 'Team Captain'.
- 67.1 The Registered Fundraising Team gains one (1) entry as a team into this prize draw by raising \$1,000.00 on their Online Team Fundraising Page during The Human Race campaign period.
- 67.2 The 'Team Captain' Prize is one (1) Ticketek gift voucher valued at up to \$200.00 68. Entry into Prize I. 'Survey'.
- 67.1 The Registered Fundraising Team gains one (1) entry as a team into this prize draw by completing The Human Race Survey at the completion of the campaign period.
  - 67.2 The 'Survey' Prize is one (1) gift voucher valued at up to \$50.00.
- 69a. Entry terms and conditions for Prize m. '#1 Human FundRacer'.
- 69a.1 The '#1 Human FundRacer' prize will be awarded to the Registered Fundraiser with the highest amount of Funds Raised on their Online Fundraising Page (as an individual, not as a team) as of 30 April 2024.
- 69a.2 The '#1 Human FundRacer Prize is one (1) Prize Pack valued at up to \$1,200.00. 69b. Entry into Prize n. 'Best-dressed'.
- 69b.1 The Registered Fundraiser (you) gains one (1) entry into this prize draw by tagging yourself in a photo dressed up in fancy dress on social media (Facebook and/or Instagram) using the hashtag #TheHumanRace2024.
  - 69b.2 The 'Best-dressed' Prize is one (1) Flipbelt gift voucher valued at \$100.
  - 69b.3 For an entry to be able to be viewed by Australian Red Cross and be valid, the Registered Fundraiser's (your) social media profile must be set to 'Public' until the prize draw closes.
- 70. There is no Early Bird prize.
- 71. A Registered Fundraiser cannot win more than one prize in any Prize Draw.
- 72. Members of Australian Red Cross' executive management and Australian Red Cross staff members are not eligible for entry into any Prize Draw. Prizes cannot be transferred, refunded, or exchanged for cash.
- 73. Prizes may be subject to additional terms and conditions of the supplier. If the prize is not available Australian Red Cross will arrange one of the same or higher value.
- 74. Prizes in the Prize Draw are subject to the following additional terms and conditions. Any prize (e.g. gift vouchers, physical items) are subject to the terms and conditions of the supplier, which may include expiry dates; the Prize must be accepted as offered, and is not transferable, redeemable, refundable and cannot be sold or exchanged for cash.
- 75. The Prize Draw Promotion will be drawn by Australian Red Cross representatives on 10 May 2024 at 12.00pm at 23-47 Villiers Street, North Melbourne VIC 3051. The prizes will be drawn in order from a. to n.
- 76. The Prize Draw will be drawn using an electronic number randomiser. All eligible entries will have a fair and equal chance of winning the prize they are eligible for.
- 77. The Winner/s of any Prize in the Prize Draw Promotion' will be notified by telephone and email on Wednesday 13 May 2024. Results will be published, including the name and postcode of the winner and their prize, at www.thehumanrace.org.au/prizes from 13 May to 10 June 2024.
- 78. Where prize winners have been contacted by Australian Red Cross, all prizes will be provided by 30 June 2024. There are no costs associated with claiming any prize in the Prize Draw Promotion.
- 79. Any disputes in relation to prizes or complaints in relation to the Prize Draw Promotion will be treated seriously and actioned in a timely manner by Australian Red Cross, having due regard to procedural fairness and confidentiality. If you would like to raise a dispute or complaint, please contact the Australian Red Cross by calling 1800 733 276 between 8am-8pm AEDT (Monday to Friday) and 9am to 5pm AEDT (Saturday and Sunday).
- 80. If Australian Red Cross is unable to contact prize winners following reasonable attempts to make contact, and prizes are not claimed, a re-draw will be conducted on 10 July 2023 at 12:00pm at 23--47 Villiers Street, North Melbourne VIC 3051.



# **Privacy**

- 82. Australian Red Cross will use your personal information as a Registered Fundraiser for The Human Race (including communicating with you, entering you into the Prize Draw Promotion and sending you information via mail, email, telephone or SMS), re-marketing to you after The Human Race, and for other purposes explained in our Privacy Policy or Privacy Collection Notice as the law permits.
- 83. You may opt out of receiving communications from Australian Red Cross at any time, we will provide you access to your My Australian Red Cross portal, or you can call 1800 733 276 or email contactus@redcross.org.au. For information about your privacy and how your personal information may be used, please refer to our Privacy Collection Notice which contains a link to our Privacy Policy. You agree that you have read and understood our Privacy Policy and Privacy Collection Notice.
- 84. Australian Red Cross may incorporate applications into its Event Websites that allow Registered Fundraisers and Supporters to upload photographs which they can then elect to share on their social media pages. If you do not wish to use this function (if it is available) do not upload any images if requested to do so by the Event Websites or select an avatar instead.

# **Amendments of Terms and Conditions and Withdrawal of Authority**

- 85. If there is a likelihood of you not meeting any of the responsibilities set out in these Terms and Conditions, we reserve the right to withdraw your authority to organise an activity or conduct a fundraising event at any time.
- 86. We may amend these Terms and Conditions at any time during the campaign period. Upon amending Terms and Conditions, we will re-post them at <a href="www.redcrosscalling.org.au">www.redcrosscalling.org.au</a>, and <a href="www.www.thehumanrace.org.au">www.thehumanrace.org.au</a>. Registered Fundraisers will be bound by the amended Terms and Conditions from that time. Any changes to the Terms and Conditions relating to The Human Race (including prize variations, cancellation or suspension of your authority to fundraise), may be subject to the approval of all relevant State and Territory regulators.), may be subject to the approval of all relevant State and Territory regulators.